

AODA Consumer Feedback Form

The Accessibility for Ontarians Act (AODA) ensures that all workplaces will implement Customer service standards to ensure that their goods and services are accessible to persons with disabilities.

TCCSS is committed to giving people with disabilities the same opportunity to access our goods and services, allowing them to benefit from the same services in the same places and in a similar way as other consumers. We will make every effort to offer various methods of communication and agree upon an acceptable alternative to meet our consumer's needs.

We value your feedback regarding your participation in our programs, receipt of services and our customer service to you. Please complete the following form and submit to reception, by visiting us in person, by email to accessibility@tccss.org or by mailing to the address below:

Tri-County Community Support Services

Attn: Human Resources Manager

349A George St. N, Suite 303

Peterborough, ON, K9H 3P9

Date: _____ Time : _____ Location: _____

Was our customer service provided to you in a way that was accessible to you?

Yes / Somewhat / No

Is there anything that TCCSS could do to make it easier for you to access our goods and services?

Please let us know of any other comments or feedback that you might have:

Please provide your contact information so that we may get in touch with you. (optional):

Thank you for our feedback.